Ashford Business Services Ltd

HVAC technician customer feedback form

A short form that gets honest answers - trade-specific questions, not generic ones.

Customer: _____

Job reference: _____

Date of work: _____

Your experience

Is the system heating / cooling as expected?:

_____

Were you shown the controller settings and filter access?:

_____

Was the work area left clean and tidy?:

_____

How would you rate the overall service? (1–5):

_____

Would you use us again or recommend us?:

_____

Comments Anything else you would like to tell us

Contact (optional)

Phone: _____

Email: _____