[Company name]

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# HVAC technician customer feedback form

A short form that gets honest answers - trade-specific questions, not generic ones.

**Customer:** _____

**Job reference:** _____

**Date of work:** _____

## Your experience

**Is the system heating / cooling as expected?:**

_____

**Were you shown the controller settings and filter access?:**

_____

**Was the work area left clean and tidy?:**

_____

**How would you rate the overall service? (1–5):**

_____

**Would you use us again or recommend us?:**

_____

**Comments** [Anything else you would like to tell us]

## Contact (optional)

**Phone:** _____

**Email:** _____