[Company name]

How to use this document: delete this paragraph before saving, sharing, or circulating it. Every part shown in blue is yours to replace: type your own details over each blue [field] until no blue remains. Then select all (Ctrl+A) and set the font colour to the same dark colour throughout. What is left is your finished document.

HVAC technician customer feedback form

A short form that gets honest answers - trade-specific questions, not generic ones.

Customer: _____

Job reference: _____

Date of work: _____

Your experience

Is the system heating / cooling as expected?: _____

Were you shown the controller settings and filter access?:

_____

Was the work area left clean and tidy?: _____

How would you rate the overall service? (1–5):

_____

Would you use us again or recommend us?: _____

Comments [Anything else you would like to tell us]

Contact (optional)

Phone: _____

Email: _____